

## CAREGIVERS

- Licensed Practical Nurses (LPN)
- Registered Nurses (RN)
- Certified Home Health Aides (CHHA)
- Companions

When the safety and well being of a loved one becomes a concern, and family and friends are unable to be present to assist with everyday life tasks, peace of mind is a telephone call away.

Since 1965, **PROTOCOLL** has earned the trust and confidence of our homecare patients by providing top notch quality homecare...delivered with a smile!



**PROTOCOLL** Homecare  
"Caring With a Smile"

### Service Areas Include:

*Camden County*  
*Burlington County*  
*Gloucester County*  
*Cumberland County*  
*Salem County*  
*Atlantic County*  
*Cape May County*

**856.227.1900**

**One Mall Drive, Suite 105  
Cherry Hill, NJ 08002**

*Other Offices in:  
Woodbury, Burlington, Linwood*

[www.protocolhomecare.com](http://www.protocolhomecare.com)



## THE CONSUMER'S GUIDE TO CHOOSING HOMECARE



**PROTOCOLL** Homecare  
"Caring With a Smile"

**Servicing Southern New Jersey  
856.227.1900**



## WHAT IS HOMECARE?

Homecare is a broad range of health care and support services provided in people's homes. Homecare can encompass any or all of these services:



- Professional nursing
- Certified Home Health Aides (trained homecare nurses aides)
- Rehabilitation therapy
- Homemaker and home support services
- Infusion therapy and specialized high technology services
- Laboratory and diagnostic services
- Behavioral and mental health support
- Preventive health and wellness programs

*"We enhance the quality of life through competence and caring."*

**Protocall Homecare Mission Statement**

## WHAT ARE THE BENEFITS OF HOMECARE SERVICES?

- Meeting the care needs of people of all ages and their families
- The security and comfort of care and support in your own home
- The dignity, privacy and independence which are possible in your own home
- Support for families while keeping them together, helping each other
- Personalized care, tailored to the needs of each patient and home situation
- Services are monitored by a Registered Nurse to assure quality and adherence to national standards
- Flexibility of scheduling care 24 hours a day, 7 days per week, every day of the year
- Cost-effective alternative to acute care and institutional long-term care facilities

## HOW DO I CHOOSE A HOMECARE PROVIDER?

*Your best protection is care from a Licensed AGENCY such as Protocall...NOT an independent provider or registry.*

- Licensed agencies are regulated and monitored by the state
- Licensed agencies provide professional supervision to assure that you receive the care you need and want, with adjustments in your care as your situation requires.
- Licensed agencies are able to provide a professional assessment of your care needs specific to you
- Licensed agencies provide back-up in the event a staff member is unavailable
- Licensed agencies manage taxes and can assist with other employer withholding responsibilities
- Licensed agencies can adapt the services they offer to meet your changing needs for care

